



*Issue 3 - August 2013*

## Welcome to "qualitymatters"

It was great meeting more PHQIX users at the NACCHO Annual Conference last month! We received great feedback on how to make the site even more user friendly. Congratulations to Erin Mowlds for winning the iPad mini drawing offered to those who took our Usability Survey!

In July, we had some great conversations with our [partners](#), reviewed our submission process, and hosted a Twitter Chat featuring Northern Kentucky Independent District Health Department to talk about [Operation Chuck Wagon](#) with Ted Talley. The July drawings have also come to a close. Keep your eye on our homepage for winners and for our next round of August drawings!

Check out [www.phqix.org](http://www.phqix.org) for ongoing news, participate in this month's drawings, and join our online conversation. Feel free to reach out to us via e-mail ([contact@phqix.org](mailto:contact@phqix.org)) or Twitter ([@PublicHealthQIX](https://twitter.com/PublicHealthQIX)) with your questions and/or contributions. We'd love to hear from you!

-The PHQIX Team

## News and Updates

### Featured QI Initiative

#### [Using Quality Improvement to Increase Community Connections Through Digital Communications](#)

- Submitted by the Gwinnet, Newton, and Rockdale County Health Departments ([GNR Health](#)), this is a terrific QI initiative for health departments that are interested in using social media and improving their communication efforts. This initiative demonstrates why it is important to know how a community feels about a communication resource before making any changes or updates to services.

### New and Active QI Initiatives

Explore the new QI initiative, "[Improving employee drill response in the Public Health Emergency Response Program](#)" by the Kane County Health Department.

Active QI initiatives this month include [Enhancing the Health Department's Media Presence](#) by the Zanesville-Muskingum County Health Department, [Improving Referral for Hepatitis C](#) by the Kittitas County Public Health Department, and [Improving the Quality of Community Collaboration](#) by the Sedgwick County Health Department.

Be on the lookout [here](#) for new QI initiatives in the coming month.

### Discussions on Our Community Forum

Check out the recent activity on our [community forum!](#)

- How do I begin [performance management?](#)
- What does PHAB-accredited health departments' [future cycle planning look like?](#)
- Does your department have a [social media policy?](#)

## Drawing Winners

Congratulations to Devin Bradberry who won the NACCHO Annual 2013 Incentive prize - an iPad - for registering as a PHQIX user. Welcome to the PHQIX community!

## Congratulations to Kane County!

PHQIX is pleased to announce that the [Kane County Health Department](#) (KCHD) from Illinois will be receiving a scholarship for a representative to attend the next [NNPHI Open Forum for Quality Improvement in Public Health](#).



Their submission, "Improvement of Employee Drill Response in the Public Health Emergency Response Program," was chosen at random from recent submissions to PHQIX. KCHD will have attendance and travel costs covered for the upcoming meeting in November. Thank you to Kane County and to all PHQIX submitters for sharing their QI work.

# Upcoming Events

## Thank you to our users!

Over the last several months, you've helped PHQIX gather valuable feedback through surveys and usability testing. We thank all of the users who have participated for contributing their time! You help make PHQIX the great resource that it is.

## NALBOH 21st Annual Conference

Check out more information about PHQIX and pick up some goodies on August 14-16, 2013, in Salt Lake City at the National Association of Local Boards of Health ([NALBOH](#)) 21st Annual Conference.

## July Drawings

Our July drawings drew to a close yesterday. Drawing winners will be announced in the next week. Keep your eye out for upcoming drawings!

## August Twitter Chat

We'll be hosting a Twitter chat about QI on Tuesday, August 13, 2013 from 12 -1 PM. This month's Twitter Chat will revolve around the theme "Communication and Collaboration." Search #QITogether on Twitter to follow the conversation.



# Featured Resources

## In the Media

PHQIX was recently featured in *NewPublicHealth* about one of its published QI initiatives, Operation Chuck Wagon. Read the article [here](#).

## Proposed Revisions to PHAB Standards and Measures

On July 8, Public Health Accreditation Board (PHAB) has released proposed revisions to the Standards and Measures, Version 1.0, for review and comments. There are three days remaining to comment on the proposed revisions. For more information, reference this [special edition of the](#)

[PHAB newsletter.](#)

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