

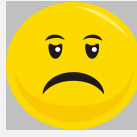



EH	MH	FP	CH	WIC	GC	AH
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# Northampton County Health Department Client Satisfaction Survey

Date \_\_\_\_\_

**Your opinion matters to us! Please help us improve our services by completing this survey.**

Please let us know how well you think we are doing in the following areas:				
	Above Average	Average	Below Average	N/A
<b>Ease of getting service:</b>				
Ability to get an appointment				
Hours Health Department is open				
Convenience of location				
Prompt return on calls				
<b>Waiting:</b>				
Served in a timely manner				
<b>Staff:</b>				
Friendly and helpful to you				
Answers your questions				
<b>Facility:</b>				
Neat and clean building				
Comfortable and protects your privacy				
<b>How would you rate our overall service?</b>				

Would you recommend Northampton County Health Department to others?     Yes     No

Did anyone provide outstanding service? If so, whom? \_\_\_\_\_

Additional Comments: \_\_\_\_\_

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**Thank you for completing our Survey!**

