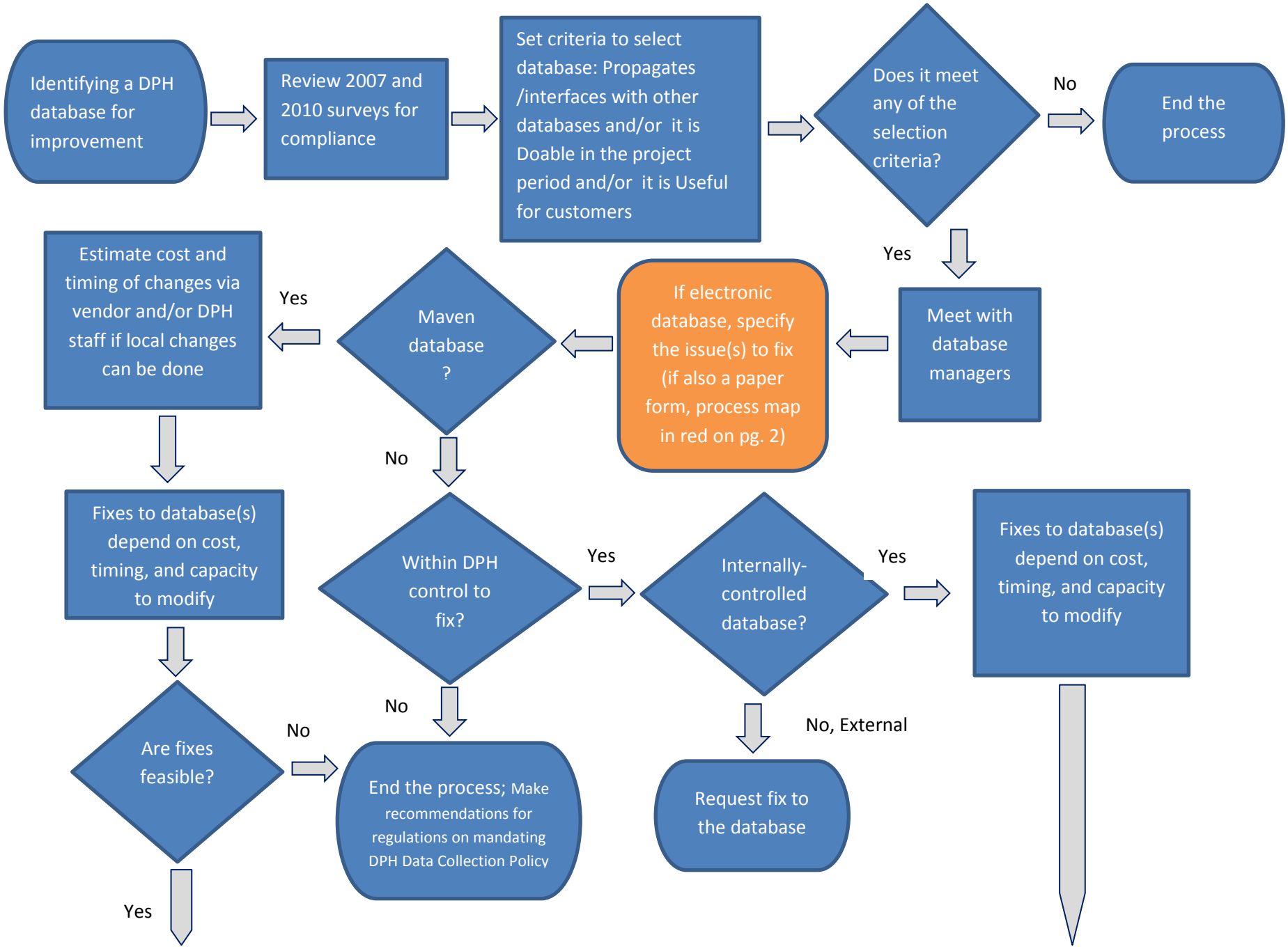
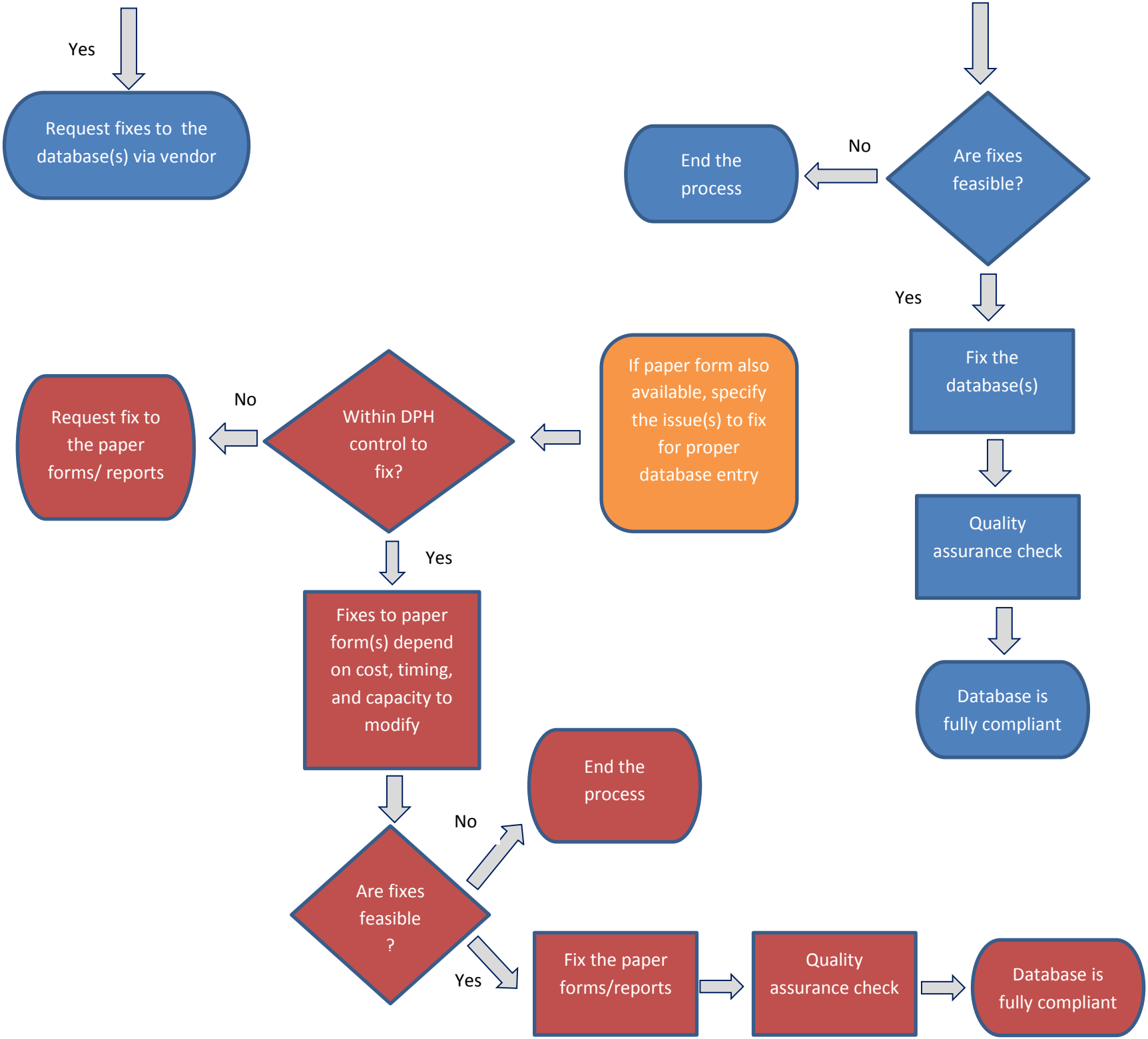
Map of Improvement Process: 8/13/2012

NNPHI Project on Improving the DPH Databases to Meet Standards Set by the DPH Policy on the Collection of Socio-demographic Data




Yes
Request fixes to the database(s) via vendor
Are fixes feasible?
No
End the process
Yes
Fix the database(s)
Quality assurance check
Database is fully compliant
If paper form also available, specify the issue(s) to fix for proper database entry
Within DPH control to fix?
No
Request fix to the paper forms/ reports
Yes
Fixes to paper form(s) depend on cost, timing, and capacity to modify
Are fixes feasible ?
No
End the process
Yes
Fix the paper forms/reports
Quality assurance check
Database is fully compliant