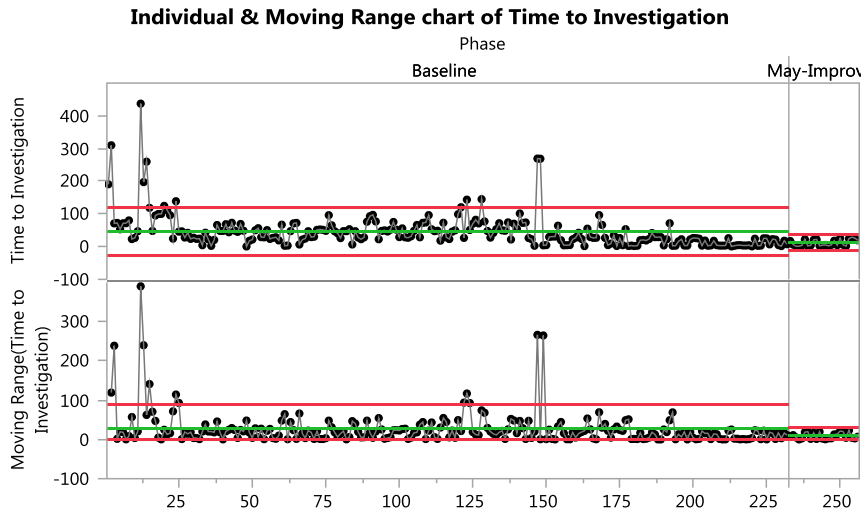


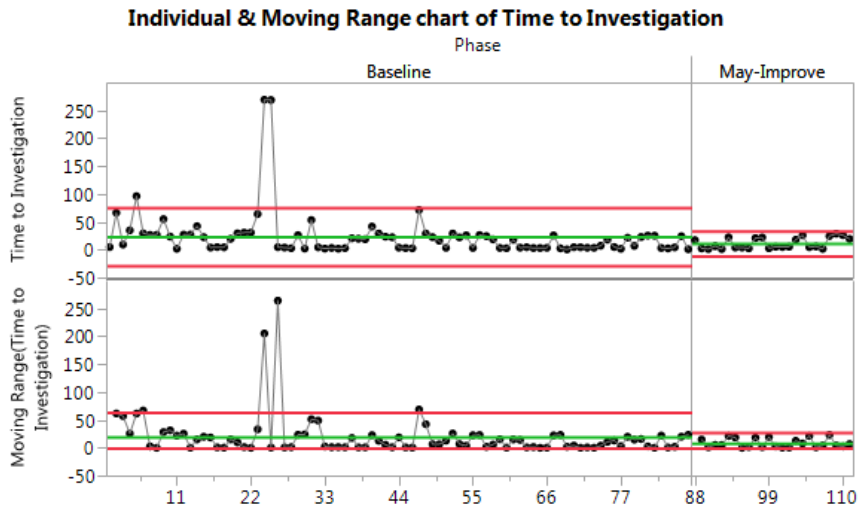
Phase created for time/date a phone call was initiated to the patient (Baseline: Sept 2014-Mar 2015)



Time to Investigation Limit Summaries

Points plotted	Phase	LCL	Avg	UCL	Limits Sigma	Sample Size
Individual	Baseline	-26.4866	46.47884	119.4443	Moving Range	1
Individual	May-Improve	-12.9491	11.66333	36.27578	Moving Range	1
Moving Range	Baseline	0	27.44424	89.64749	Moving Range	1
Moving Range	May-Improve	0	9.257391	30.23956	Moving Range	1

Phase created for time/date a phone call was initiated to the patient (Baseline: Jan-Mar 2015)



Time to Investigation Limit Summaries

Points plotted	Phase	LCL	Avg	UCL	Limits Sigma	Sample Size
Individual	Baseline	-28.2229	23.7892	75.80134	Moving Range	1
Individual	May-Improve	-10.7482	11.66333	34.07486	Moving Range	1
Moving Range	Baseline	0	19.56314	63.90362	Moving Range	1
Moving Range	May-Improve	0	8.429565	27.53544	Moving Range	1