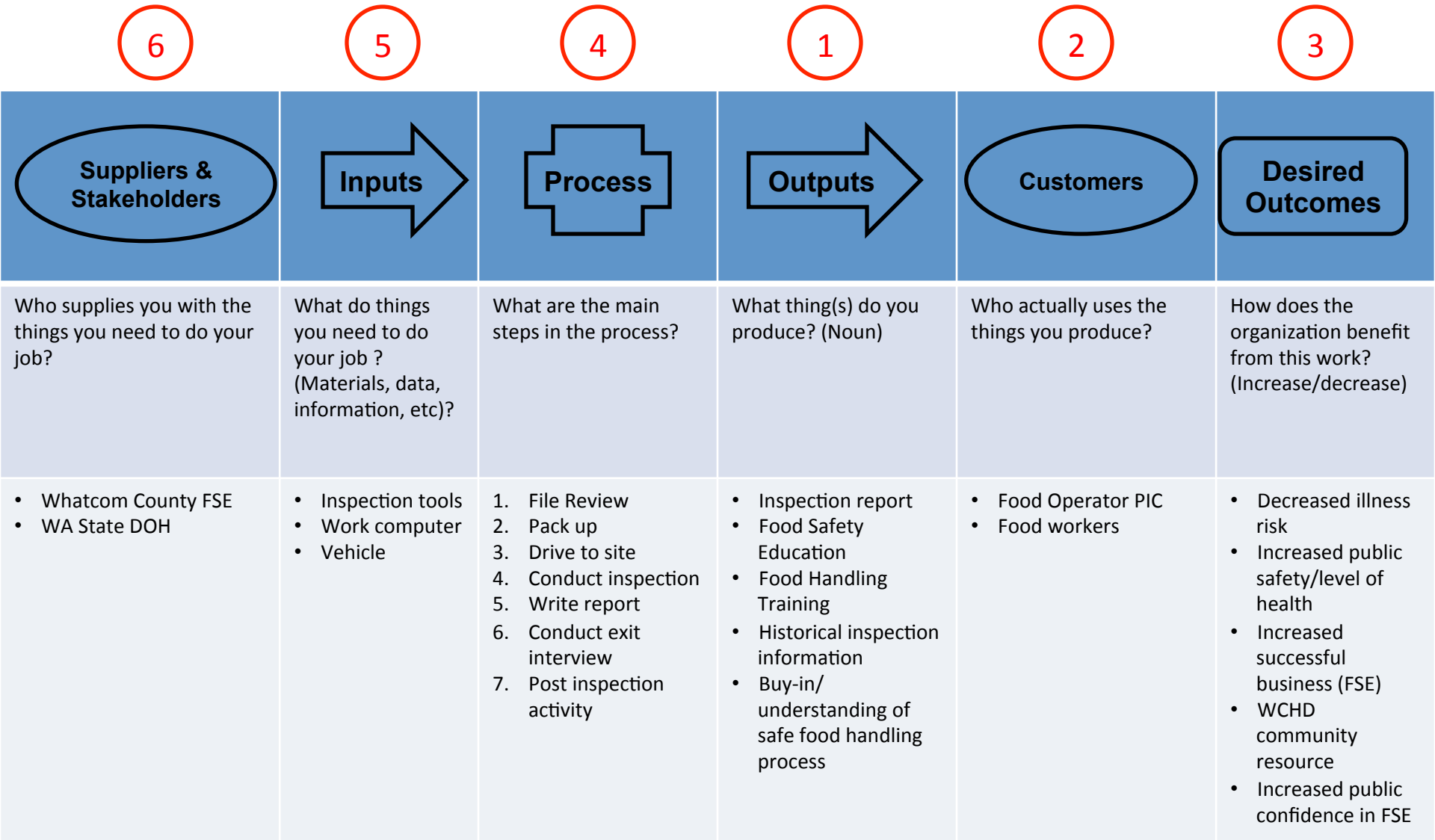


Food Safety Program System



Food Safety Program System

6

5

4

1

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3

Suppliers & Stakeholders	Inputs	Process	Outputs	Customers	Desired Outcomes
<p>Which suppliers are the most problematic? (Untimely, incomplete, broken, poor quality, etc.)</p>	<p>What are your expectations for those things (adjectives)?</p>	<p>Describe what an error or defect looks like in the outputs you create.</p> <p>What steps do you take to inspect and fix your inputs so you can use them?</p>	<p>What are their expectations for those things (adjectives)?</p>	<p>How do the users benefit from this work? (Increase/decrease)</p>	
<ul style="list-style-type: none"> • <u>Inaccurate application information</u> • <u>Incomplete information</u> • <u>Untimely information</u> 	<ul style="list-style-type: none"> • <u>Organized</u> • <u>Accurate</u> • <u>Streamlined</u> • <u>Clear</u> • <u>Functional/operational</u> • <u>Legible</u> 	<ul style="list-style-type: none"> • <u>No valid permit</u> • <u>Change in ownership status</u> • <u>Change in operation plan (w/out approval)</u> • <u>Change in status level</u> • <u>Misinformation on application/plan</u> • <u>Not enough time to complete all needed inspections</u> • <u>Language/communication barriers</u> • <u>Not enough vehicles per staff</u> • <u>Not enough staff to complete all needed inspections</u> • <u>Untrained food workers</u> • <u>Database failure during field inspection</u> • <u>Equipment doesn't work</u> 	<ul style="list-style-type: none"> • <u>Convenient</u> • <u>Timely/Frequent</u> • <u>Clear</u> • <u>Understandable</u> • <u>Friendly</u> • <u>Informative</u> • <u>Respectful</u> • <u>Accommodating</u> 	<ul style="list-style-type: none"> • <u>Increased FSE staff education</u> • <u>Increased silver platter awardees</u> • <u>Increased safe products served</u> • <u>Increased safer products produced</u> • <u>Increased smoother inspection process</u> 	