**Process Change #1**

* Form check off for policy review, hospital to complete form PHA & Nurse list
* Potential change evaluating QA and infection control
* Bundle service areas and patient
* High Risk bundle grid review during team meeting
* Review citations for sedation
* Trend of citations written/follow
* Less chart review, more observation
* Change survey tools to match new process
* Peer review process to develop tag consistency

**Process Change #2**

* 2 people for QA review at least one nurse
* Infection control plan up front
* Compare PHA and NC 1 policy list
* High risk based observed practice HR/MD credentialing

**What is the minimum review must do (and standardize) to move forward?**

Current practice is @ the minimum in some areas. Exception might be: #@ of rooms/ventilation for clean or dirty rooms.

2 rooms

(per wing)

Focused surveys, based on complaints, past finding, & high risk areas.

**High Risk Areas:**

* New Org/new administrator/administration
* New unit management
* High Staff turnover

**OFI Survey**

Legal review of what we have to do

* Need external review
* Currently done in house not working

Use team meeting time to focus on next move

Start with patient safety

* Infection control
* Quality

Redesign survey process

Change # of records/reviewed, set sample size patients

Standardize forms

* Data collection forms
* Consistency of time spent on survey

Inconsistency of applying regulations

PHA & Nurse Overlap

* Expired medications
* Infection control observations
* Looking in warming cabinets

Understand who is doing what PHA – Nurses

Efficient way to look at electronic records

Stop at individual/credentialing – look so start systems

**OFI Other**

Electronic survey tool – Parking lot

All team members don’t need to touch POA

Define sample size and criteria

**Old** – 1-2 per unit/service

**New** – 5 critical/patients high risk

How many observations

**Old** – too many

**New** – related to sample patient

Bundle patient units/services

|  |  |
| --- | --- |
| **High Risk** | **Primary Chart Review** |
| Med surge | Emergency |
| ICU | Contraception |
| Step down | Blood |
| OB | Restraints |
| NICU | Fall |
| Peds |  |
| Level 2 nursery |  |
| Chemical Dependency |  |
| Psych |  |
| Rehab |  |
| Interventional areas   * OR * IR * Cath Lab * Endo |  |
| ER |  |