

**NNPHI QI PROJECT:
JEFFERSON COUNTY
LYME REPORT**

Improvement Theory: If the current Lyme report process changes from a combined paper and electronic process managed by RNs and secretaries, to a completely electronic process managed by the RNs at their desktops, then steps to complete the process will be reduced from 35 to 11 possible steps, RN time will be utilized more efficiently, and clerical involvement will be completely eliminated.

TEST THEORY PROCESS MAP (5/10/13)

