

Example

Process starts with: Deciding to order a lab test	<p>Process ends with:</p> <ul style="list-style-type: none"> • Receiving lab results • Understanding lab results • Paying for lab test
Action taken by: UCHD Nursing Director (Steve)	
Step by this Actor #: 1	Step # in overall process: 1

3	1	2	4	5	6
Description/ Context?	Description of Process Step:	Person Taking Action:	Handed Off For?	Handed Off To?	Expected Result of Action? Comments or Special Considerati ons:
Patient has come for a clinic visit. It has been determined that patient has an illness that requires a laboratory test to confirm diagnosis, rule out an illness, or follow up with previous treatment.	Obtain specimen from patient.	Clinic provider	Sending to laboratory	Person in clinic who prepares specimen and paperwork for sending to laboratory	Specimen will be properly packaged. Test will be successfully ordered. Specimen will be properly delivered.