## Flow Chart of the PDSA Improved Tobacco Cessation Screening, Referral, and Documentation Process Client presents to PSR for WIC CA/RD Takes Client to room No action No Tobacco needed Use CA/RD document CA/RD assess/ response in sub-No ask tobacco jective SOAP use notes Ask Client if Yes Tobacco desires more Use info about quitting tobacco Client completes Ask client to Client ident-CA/RD client Client ready ifies barriers QuitLine Fax complete chart centered educato quit with-Yes to quitting Referral Form tion on barriers documentation in 30 days? form **Tob Cess Staff Tob Cess Staff** CA/RD places all CA/RD Review & finish: Quitline makes 5 Tob Cess Staff attempts to completes faxes QuitLine picks up forms paperwork in 1. Chart Doc Form contact client Form to QL/QN Participant Info from basket WIC's tobacco 2. QuitLine Fax Form Form (if applicable) weekly basket Place SC on client calendar **Tobacco Cess** Tob Cess Staff files in client chart: Staff receives 1. Chart Doc Form faxed Participant 2. QuitLine Fax Referral Form Outcome Report 3. QuitLine Participant Outcome Report www.cdhd.idaho.gov from QuitLine

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