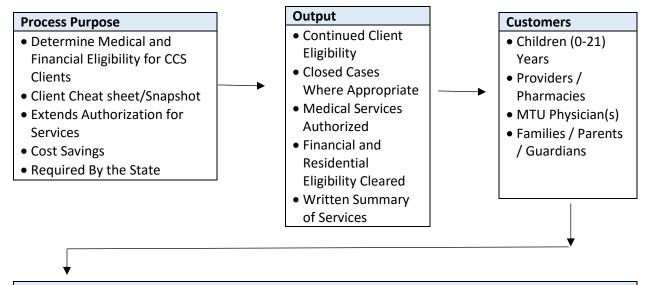


Process Purpose - California Children's Services (CCS) Annual Medical Review (AMR) QI Project



Customer Requirements "of us"

- Need Authorization of Services
- Referrals and Case Coordination
- Financial Resources
- Knowledge of Other Available Resources
- Transportation