Cause & Effect Diagram
Kane County Health Department, Environmental Health Section
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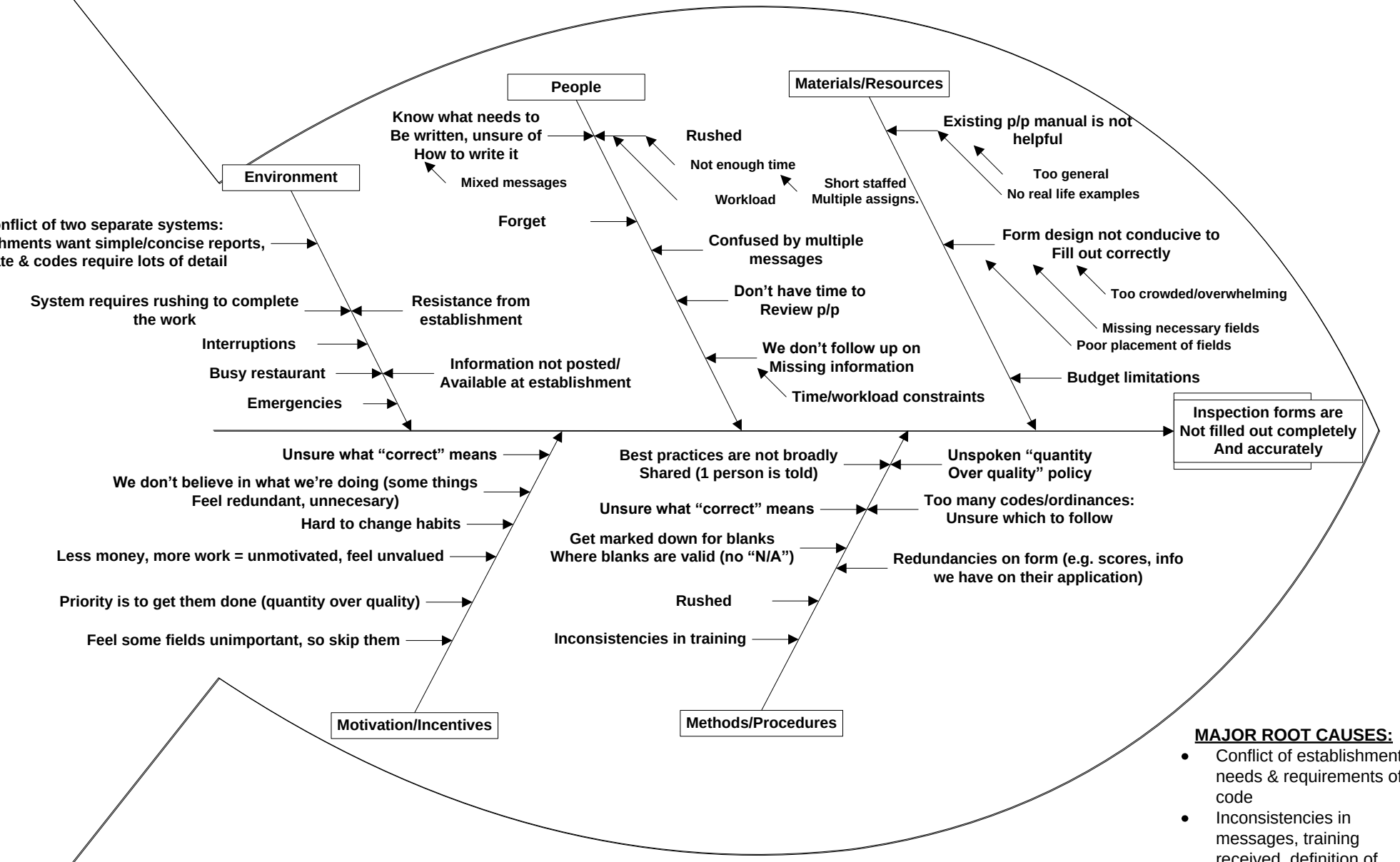

MAJOR ROOT CAUSES:

- Conflict of establishment needs & requirements of code
- Inconsistencies in messages, training received, definition of "correct"
- Pressures of time and workload
- Lack of group collaboration on this issue